**Visitation Policy**

The new visitation policy of Lakeland Manor ALF will allow in-person visitation in all of the following circumstances:

* + - * Unless it is objected by the resident
* End-of -life situation
* A resident who was living with family member before being admitted to the facility and is struggling with the change in environment and lack of in-person family support.
* A resident is making one or more major medical decisions.
* A resident experiencing emotional distress or grieving the loss of a friend or a family member who recently passed away.
* A resident who needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
* A resident who used to talk and interact with others is seldom speaking.

This policy will allow a resident the option to designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The facility will allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation. This pertains to “The ***No Patient Left Alone Act is about protecting human dignity and Compassion”***.

Lakeland Manor ALF will make sure that our Residents are able to have the comfort of their loved ones when they are isolated in our facility during a health emergency such as the pandemic.

Lakeland Manor ALF will adopt and publicly post their visitation policy in an easily accessible areas of the facility. The visitation policy will outline hours of visitation and any health or safety procedures that visitors are subject to. The facility is authorized to request a visitor to agree to the policy and procedure in writing.

Lakeland Manor ALF will not require a vaccine as a condition to visitation and will allow consensual physical contact between residents and their loved ones. The resident will have the right to designate to designate a visitor who is a family member, friend or a guardian.

The new visitation policy of Lakeland Manor ALF will allow compassionate care visitors to make visits regardless of whether the facility has had Communicable Disease. Compassionate care visitors provide emotional support to residents who are nearing the end of their lives, going through a difficult transition in their lives or coping with a loss of their loved ones. The facility will outline the hours of visitation and will encourage infection control and use of face mask for visitors as additional health and safety procedure.

In addition, any family member who is not listed in the facility emergency contact and wishes to visit a resident at Lakeland Manor ALF must receive a consent for visitation from the resident or Resident POA and or Guardian. This consent must be provided to the facility in writing. The facility reserves the right to ask for any form of identification before visitation is permitted.

In the event that a visitor exhibits any form of negative behavior or physical aggression towards resident or staff, the Facility Administration reserves the right to request the visitor to leave the facility for the safety of Resident and staff and seek assistance from local Law Enforcement Agency.

**LAKELAND MANOR ALF**

**Sangeeta Raut,**

**Administrator.**

**September 2022.**